

SAP Concur Travel: Release Summary

January 2026

Release date: January 17, 2026

- This document has high-level information on the key features included in Concur Travel's January 2026 release that would be of most interest to American Express Global Business Travel (Amex GBT) clients.
- The **Release Notes** document prepared by SAP Concur has complete details on the entire contents of the release.

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ROLLOUT OF NEW CONCUR TRAVEL (NCT) FOR AMEX GBT CUSTOMERS

Recent and Upcoming Rollouts of nCT for Amex GBT customers

Amex GBT's rollout of new Concur Travel to our **eligible** Connect customers using Sabre and Amadeus is now largely completed for customers in North America, EMEA, APAC, and LATAM. Customers not currently enabled on nCT should work with their account teams to schedule activation as soon as possible.

APAC activations completed in October 2025:

- GBT has made nCT available in the following countries: Hong Kong, Japan, Korea, Malaysia, Taiwan, and Thailand.
- Hotel bookings will continue to be booked in the existing Concur experience for now. We look forward to offering hotel content sourced from our Supply MarketPlace in new Concur Travel once it is available in these countries. We will share further news on timing when we have it.

Singapore and Philippines completed December 31, 2025:

- The new Concur travel platform for air and car is now available for GBT clients in Singapore and the Philippines.
- Hotel bookings will continue to be booked in the existing Concur experience for now. We look forward to offering hotel content sourced from our Supply MarketPlace in new Concur Travel once it is available in these countries.

New Concur Travel, Automatic Upgrades Scheduled by Concur:

Concur has announced timing for their next automatic upgrades to new Concur Travel.

MARCH 2026 – TRAVELPORT +

- Air, Car, Hotel verticals (independently)
- All supported markets excluding India
- Direct and Indirect customers

MARCH 2026 – REST OF WORLD - SABRE AND AMADEUS GDS

- Any other markets not previously included, and all GDSs
- Air, Car, Hotel verticals (independently)
- Direct and Indirect customers

Q2 2026 - India

- Air, Car, Hotel verticals (independently)
- Direct and Indirect customers

Rollout of Supply MarketPlace Hotels (SMP) Underway:

Amex GBT's rollout of Supply MarketPlace (SMP) hotel content for Connect customers using new Concur Travel in the following countries has begun: Australia, Belgium, Canada, Denmark, Finland, France, Germany, Netherlands, Norway, Spain, Sweden, Switzerland, United Kingdom, United States. Check with your Amex GBT account team for updates on timing.

Notes:

- Customers that have contracted directly with Concur should contact your Amex GBT representative for information on how to have this enabled on your site.

New Distribution Capability (NDC) air bookings:

- American Airlines (AA) NDC content is available and can be enabled on request for US customers on Sabre that have migrated to the new Concur Travel platform.
- Air France and KLM NDC (AF/KL) content is available and can be enabled on request for customers in NL and FR on Amadeus that have migrated to the new Concur Travel platform.
- Amex GBT's pilot of United Airline (UA) NDC content is also underway with a limited number of customers. More information to come as the UA pilot progresses.
- Amex GBT testing of NDC content from Lufthansa and Iberia is underway for customers on Amadeus in EMEA.
- Amex GBT testing of NDC content from Qantas is underway for customers on Sabre in Australia.

HIGHLIGHTS FROM CONCUR'S JANUARY RELEASE NOTES

New Concur Travel, Option to Add a New Loyalty Card on Review and Book Page

- On the Review and Book page, in the Traveler Information section, users will see a new link to Add Frequent Traveler Account.
- The Add Travel Programs popup displays that allows users to enter their Frequent Traveler Account numbers. This information will also be saved in the user's profile.

New Concur Travel, Replace Fare Class of Service with Physical Cabin for Sabre EDIFACT Connections

- With this change, new Concur Travel will no longer use the fare class of service from Sabre EDIFACT to categorize a product. Instead, new Concur Travel will use the physical cabin for the fare for display in search results, policy validation, and Lowest Logical Fare (LLF) calculation.
- When a fare has multiple flight segments, the most significant segment's cabin is used for display, policy and LLF evaluation. The most significant segment (MSS) in a journey is the segment with the longest distance.
- The feature will be automatically available; there are no additional configuration or activation steps.

Example	Current	New Experience
Nonstop (ATL-LAX): Class of Service: Economy Physical Cabin: Premium Economy	Economy LLF policy rule: evaluate against the LLF in Economy cabin Delta Comfort Classic - Cradle recliner 1 carry-on bag included 1st checked bag for \$35 2nd checked bag for \$45 - Nonrefundable Free advanced changes Free same day changes - Priority boarding included 724kg CO₂e One-way \$484 Fare Details > Select Fare English Only	Premium Economy LLF policy rule: evaluate against the LLF in Premium Economy cabin Delta Comfort Classic - Cradle recliner 1 carry-on bag included 1st checked bag for \$35 2nd checked bag for \$45 - Nonrefundable Free advanced changes Free same day changes - Priority boarding included 724kg CO₂e One-way \$484 Fare Details > Select Fare

New Concur Travel, New Filters for Hotel Search

- With this release, two new filters are available for Hotel searches:
 - Hide Sold Out Hotels: This option allows users to remove sold out hotels from the Search results.
 - Rate range: This slider allows users to search for properties between their lowest and highest rates.
- These features aim to improve the user experience by making hotel searches more efficient and tailored to individual preferences.

Property Type

☐ All-Inclusive resort (36)
 ☐ Apartment (48)
 ☐ Bed and breakfast (24)
 ☐ Cabin or bungalow (26)
 ☐ Chalet (18)

[View All](#)

Availability

☐ Hide sold-out hotels

Star Rating

☐ 5-Star Hotel (36)
 ☐ 4-Star Hotel (24)
 ☐ 3-Star Hotel (26)
 ☐ 2-Star Hotel (18)
 ☐ 1-Star Hotel (14)

Rate range

\$1

\$1111

Sustainability Certifications

☐ Big Tree Certification (11)
 ☐ Green Leaf (23)
 ☐ Green Stay (36)
 ☐ IHG Green Engage (14)

New Concur Travel, Rate Type Filter on Hotel Details Page

- The Hotel Details page now has a new Rate Type filter.
- Each rate that comes with a rate type label will be presented in the Rate Type filter.

All Filters
Clear All

Rate Type

☐ AAA (20)
☐ Contract (16)
☐ Government (12)
☐ Loyalty Rate (12)
☐ Negotiated (24)

Rate Terms

☐ Breakfast Excluded (10)
☐ No Deposit Required (24)
☐ Refundable (26)

New Concur Travel, Update Bulgarian Currency to EUR (January 1)

When creating or viewing travel requests or expenses for Bulgaria starting January 1, 2026, users will see:

- Currency displayed as EUR (€) instead of BGN (лв)
- Euro symbol (€) in expense reports and travel bookings for Bulgarian destinations
- Consistent currency representation across all Bulgaria-related transactions in legacy Concur Travel

Ongoing New Concur Travel, Trip Library Renamed to Trip List

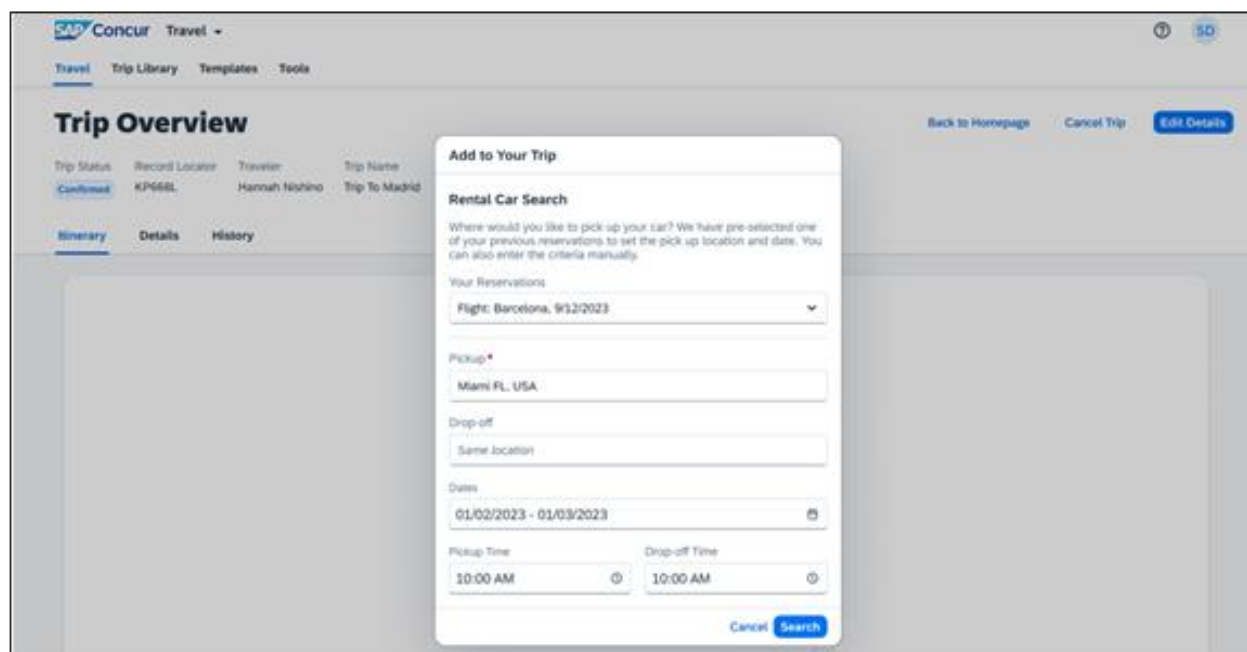
- Trip List can now be enabled by each user individually.
- A toggle at the top of the Travel Home page allows them to toggle between the Trip List view or the legacy view in which they can see both Trip Library and the Upcoming Trips tab. If the Trip List view is enabled, users will no longer see Trip Library or the Upcoming Trips tab unless they select the Switch Back option at the top of the page.

Ongoing New Concur Travel, Add to Trip Enhancement

- Concur Travel is enhancing the user experience when adding bookings to an existing trip. With previous releases, a new modal has been made available when adding a new Concur Travel Hotel and/or Car booking to another new Concur Travel booking. The user experience remains the same

when adding a new Concur Travel booking to a legacy Concur Travel booking. Similar changes were made to Flight in a previous release.

- In upcoming releases, enhancements will also be made to the Your reservations dropdown for Flight.



New Concur Travel, Amtrak Rail Alternatives to Flights

- This feature will enable users searching for flights to easily compare flight and Amtrak US rail connections for their route. It allows users to switch directly between flight and rail search results for the same search criteria (origin, destination, and dates).
- A banner message Trains to consider, informs users of alternative rail options if the total travel time with rail is below 5 hours (based on the fastest connection), ensuring the rail options are relevant to users.
- The estimated lowest emissions and fastest travel time of the alternative rail options are displayed, to allow a comparison with the Flight results on the page.
- An option on the Rail search results page allows users to return to the Flight search results page if none of the offered Rail options meets their expectations.

Departing Flight [Skip Search](#)

New York, US - Washington, District of Columbia, US Departure Date: Tuesday, January 13, 2026 [Edit Search](#)

[All Filters](#) [Matrix](#) [Number of Stops](#) [Carriers](#) [Sort by Recommended](#) [Show Details](#)

[Departure time: 6:00 AM - 12:00 PM](#) [Flexibility](#) [Policy](#) [Class of Service \(4\)](#) [Clear All](#)

54 of 54 Flights Round-trip fares include taxes and fees. Additional fees will be shown at checkout.



Trains to consider

New York, NY - Moynihan Train Hall (NYP) - Washington, DC - Union Station (WAS)

Estimated Emissions: 6kg CO₂e | Estimated Travel Time: 2h 51m

[View Trains](#) [Dismiss](#)

Best flights for you

 United Airlines 9:00 AM - 10:33 AM EWR - DCA • Nonstop • 1h 33m Recommended 33kg CO₂e	Economy Round-trip \$189	Economy Fully Refundable Round-trip \$259	Economy Plus Round-trip \$305	Economy Plus Fully Refundable Round-trip \$385
 United Airlines 10:55 AM - 12:24 PM EWR - DCA • Nonstop • 1h 29m Recommended 33kg CO₂e	Economy Round-trip \$189	Economy Fully Refundable Round-trip \$259	Economy Plus Round-trip \$305	Economy Plus Fully Refundable Round-trip \$385

Preview New Concur Travel, Fast Track Checkout

- Fast Track Checkout is a new feature in Concur Travel that streamlines the trip checkout process by allowing certain trips to bypass the **Finalize** screen, leading to fewer abandoned trips. This feature provides users a more efficient booking experience.
- Fast Track Checkout is available in Concur Travel and can be accessed through the **Travel Configuration** screen. Administrators can enable this feature by checking the **Fast Track Checkout** option, allowing users to skip the **Finalize** screen if their trips meet specific criteria. Users must ensure their mobile app is updated to the latest version to avoid any booking issues.
- The end-user will experience a streamlined checkout process where the **Finalize** screen is skipped if the trip meets certain criteria.
- If the site has post-book custom fields enabled, the Fast Track Checkout is not available
- If the site has itinerary level policy rules that are violated for a specific trip, then the Fast Track Checkout option is not available.
- GBT testing will be required prior to any activations of this feature.

Fast Track Checkout

Fast Track Checkout simplifies the checkout experience for users who do not have post-book custom fields or trip-level policies configured.

This will allow users that qualify to skip seeing the Finalize page. Users must upgrade their mobile app to version 10.27 for Concur Mobile App and 1.1 for Complete or risk breaking their mobile booking flow. Visit the help portal for more details and documentation.

☐ Allow fast track checkout

****Ongoing** New Concur Travel, New Renfe Integration via Trainline**

- A new Renfe integration is being introduced in Concur Travel through the Trainline API. This connection brings enhanced Renfe rail content and functionality for travelers booking within Spain and select cross-border routes.
- SAP Concur is enabling a new Renfe connection via Trainline in the new Concur Travel experience, available on both web and mobile applications. This feature is supported for customers using Amadeus, Sabre, or Travelport Global Distribution Systems (GDS).
- American Express GBT are working closely with Concur and Trainline to test and prepare for migrations.
- Project updates will be sent to your American Express Client General Manager in a timely manner.

New Concur Travel, Groundspan Configuration Settings Becoming Read-Only

- Targeted for January 2026, the Administrators will find that the fields to configure Groundspan on the Travel System Admin pages are now read-only.
- This change supports the upcoming migration from the legacy Groundspan Direct Connect to the nCT Trip Extras Groundspan solution.

New Concur Travel, Importing Offline GDS NDC Bookings and Direct Connect Booking Updates

- New Concur Travel has been enhanced to allow better data management.
- The new Concur Travel now supports importing GDS NDC bookings into new or existing Concur Travel trips when booked or modified offline in Amadeus, Sabre, and Travelport+ GDS systems.
- This enhancement offers users access to the most up-to-date trip information for their NDC bookings.

New Concur Travel, Manage Payments Administration - Direct Billing for Car

- New Concur Travel has been updated to support Car Direct Billing as payment for the following car rental companies: Enterprise, National, Hertz, Avis and Budget - when sourced via Sabre GDS or Amadeus GDS.
- In this release, the new Forms of Payment page can be navigated to from two locations. The links direct customers to the Forms of Payment – Account Billing tab.
 1. Corporate Discounts page: On the Corporate Discounts page, in the Car Discounts section, a new hyperlink, Manage Forms of Payment, is used to navigate to the new settings.
 2. New Administration navigation menu: the Form of Payment link is included in the new navigation options.

New Concur Travel, Additional Travelfusion Suppliers (January 19)

- In January 2026, new suppliers will be added to Travelfusion for searching and booking flights. Newly added suppliers include:
 - Blue Islands
 - Eastern Airways

- FlyDubai

- Notes:

Additional information such as Date of Birth may be required for booking on some airlines. For the most efficient booking process, Concur Travel recommends completing your user profile.

Not all functionality is not currently available for all carriers. Affected behaviors include some ancillaries for example, baggage.

- Travelfusion functionality is not currently supported by Amex GBT for customers in the US and Canada.

****Preview** New Concur Travel, Southwest Airlines Advance Seat Selection (Sabre EDIFACT)**

- Southwest Airlines will support advanced seat selection. Travelers will have the option to select seats prior to departure if their purchased fare is eligible for advanced seat selection.
- The ability to make an advanced seat selection on Review and Book page is determined by the Southwest Airlines fare product purchased:
 - Basic:** All seats will be displayed for a fee but are not currently available for selection.
 - Choice:** Standard seats are available at no additional cost; premium seats are displayed for a fee but cannot currently be selected.
 - Choice Preferred:** Both standard and preferred seats are available at no additional cost; premium seats are displayed for a fee but are not currently available for selection.
 - Choice Extra:** All seats are available at no additional cost.

- Notes:

Preview Seat Map of Southwest Airlines flights in search results only displays availability of standard seats. Preferred seats and extra legroom seats are displayed as unavailable. A solution to resolve this limitation will be delivered in a future release.

Post-ticketing free seat selection is currently supported. After ticketing, users can view a Southwest booking from Trip Library and open seat map to select an available seat.

****Preview** Moving Legacy nCT Cleartrip Air Passives to nCT Standard Air Passives**

- Legacy nCT Cleartrip air passives segments will move to new Concur Travel.

****Preview** New Concur Travel, Guest Travel**

- Targeted for a future release, enhancements will be made to the existing functionality to enable usage with new Concur Travel.
- Currently the feature redirects back to legacy Concur Travel even if all other bookings are done in new Concur Travel.

****Preview** New Concur Travel, New Eurostar Standalone Integration via Trainline**

- A new standalone Eurostar integration will be available via Trainline Global API.

- This will allow travelers to book Eurostar connection without the need to have SNCF Integration enabled.
- Currently, Eurostar connections are available only as part of the SNCF offer, however with the standalone Eurostar integration, Concur Travel will offer Eurostar also separately.
- This new integration will be supported for customers using Amadeus, Sabre, or Travelport+ Global Distribution Systems (GDS).
- Targeted for release by Concur Q1 2026; GBT testing will be required.

****Preview** New Concur Travel, Virtual Payments for Air and Virtual Payments Administration**

- Targeted for release for general availability by Concur in March 2026, new Concur Travel will be updated to include Virtual Payments (Conferma) for flights sourced through Travelfusion.
- This will allow customers to book and pay for flights through Virtual Payment cards, instead of having to use other forms of payment such as centrally-billed Corporate Ghost Cards or personal credit cards.
- **Reminder:** GBT does not currently support Travelfusion for customers in the US or Canada, and offers limited support in APAC.

****Preview** Renfe Direct Connect Decommission on Production Environment**

- As part of the transition to an enhanced Renfe integration via Trainline, SAP Concur is decommissioning the existing **Renfe Direct Connect** integration in the new Concur Travel experience. Target date for this is March 31, 2026. More news will be shared as GBT works to test and implement the new Renfe solution.

****Preview** New Concur Travel, Trip Extras Groundspan**

- Targeted for release by Concur in March 2026, this feature will offer travelers the ability to make ground transportation bookings through a redirect to Groundspan.
- Users can access this feature by clicking **Book now** in the **Book your Ground Transportation**. A new page from Groundspan will be displayed, where the user will see their flight and/or hotel details pre-populated, thus streamlining the booking process. Once the booking is completed, it posts back to SAP Concur and users can manage cancellations and changes from the **Trip Overview** page.
- This feature will replace the legacy Groundspan Direct Connect. Travelers using nCT will not have to book a separate reservation for Ground. Travelers will be able to use Groundspan capabilities, including stops, travel policy, company preferences, and sustainability indicators.

****Preview** New Concur Travel, New SNCF Integration via Trainline**

- Concur Travel currently provides travelers with the ability to book rail via SNCF PAO API. This will be migrated to a new Trainline connection.
- SAP Concur is working towards supporting new SNCF connection via Trainline API including SNCF and Eurostar carriers. As part of this effort, SAP Concur plans to enable new Concur Travel for SNCF customers, available on both web and mobile applications.

- This feature is targeted for release by Concur in Q1 2026 and requires full testing and migration planning by GBT.

ACCESSIBILITY ENHANCEMENTS

SAP implements changes to better meet current Web Content Accessibility Guidelines (WCAG). Information about accessibility-related changes made to SAP Concur solutions is published on a quarterly basis. You can review the quarterly updates on the [Accessibility Updates](#) page.